

## Parminder Seyan

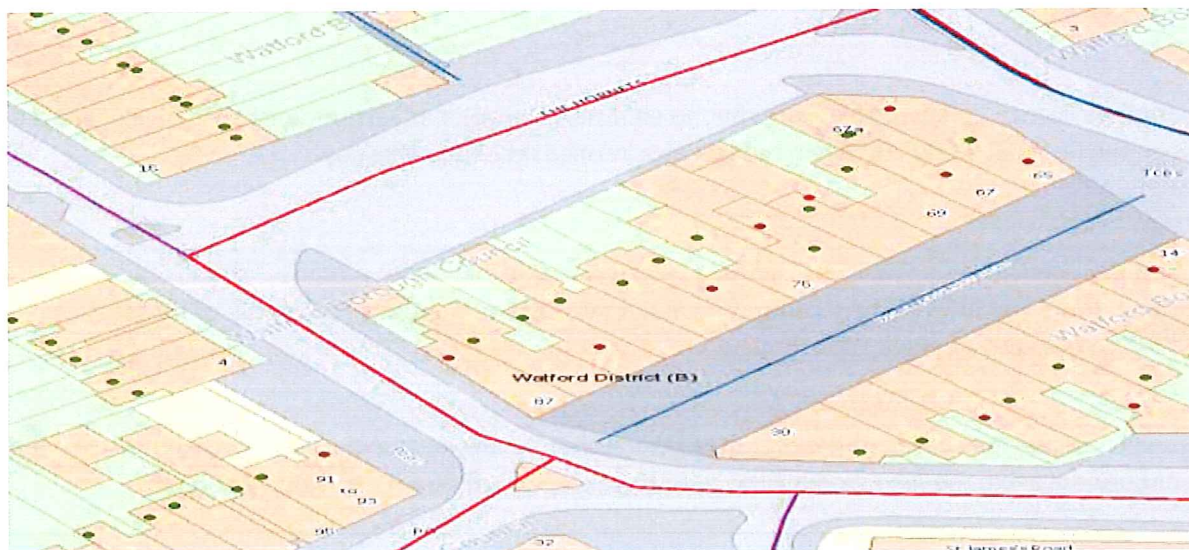
**From:** Mitch Henson  
**Sent:** 09 December 2022 10:23  
**To:** gcwahmad@hotmail.com  
**Cc:** Parminder Seyan  
**Subject:** 22/05623/GLICON - New application for Grilled Cottage of 85 Vicarage Road Watford WD18 0EJ  
**Attachments:** License application Grilled cottage 2022.pdf; 85 Vicarage road conditions.pdf

Good morning Mr Ahmad,

### Premises licence: 22/05623/GLICON - new application for Grilled Cottage of 85 Vicarage Road Watford WD18 0EJ

As discussed with you, after reviewing this application, there was not enough information provided to demonstrate that the prevention of public nuisance licencing objective would be achieved.

The location has a number of residential properties/receptors surrounding it as shown in the map attached and below (Residential properties are marked by a green circle). As such, I have specific concerns around the applicants request for deliveries up until 2pm, as well as the extract system and the noise that will be created from the deliveries/extract, which will only exist due to the licensed activities associated with late night refreshment and will give the residents at this location no respite during the night time period.



Environmental Health recommended refusal – unless you as the applicant could address my concerns detailed below:

- Noise associated with deliveries.
- Noise associated with the extract system.
- Exact location of where deliveries are to be collected.
- What instructions will be provided to delivery drivers, so they do not create noise nuisance upon collection of food items.

Therefore to mitigate my concerns - I propose the attached and below 12 conditions, which should help to ensure that the prevention of public nuisance licencing objective will be achieved:

1. All late night refreshment provided under this licence shall be for consumption off the premises only.

2. All orders for late night refreshment shall only be accepted if they are made remotely.
3. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance. This includes noise from shutters or gates.
4. The Premises Licence holder shall ensure that the extract unit will be turned off at 23:00 hours and shall not be turned on again until the business reopens the following day.
5. The Premises Licence holder shall ensure that all windows and doors shall be closed at 23:00 hours and remain closed until the business reopens the following day, except for the immediate access or egress of staff.
6. The Premises Licence holder shall ensure that no refuse will be moved into the yard or external bins between 23:00 hours and when the business reopens the following day.
7. The Premises Licence holder shall ensure that all orders taken after 23:00 are online orders and shall be delivered to customers at a bona fide address.
8. The premises licence holder shall ensure that no external signage or advertisements shall be illuminated between the hours of 23:00 and when the business reopens the following day.
9. The premises licence holder shall ensure that the external shutters of the premises' shopfront are fully lowered over the windows of the customer area and the customer entrance when the premises is permitted to provide late night refreshment.
10. Signs shall be clearly displayed at the premises stating that the business is closed from 23:00hrs until the start of business again the next working day with the exception of remote delivery orders.
11. Delivery collections shall only happen via the rear entrance of the premises.
12. Signs shall be clearly displayed at the rear of the premises reminding delivery drivers that between the hours of 23:00hrs and 05:00hrs there shall be no idling of engines nor honking of horns from vehicles waiting for remote delivery orders.

Therefore, please reply to this email to confirm in writing that you accept and acknowledge the attached and above conditions.

Kind Regards,

**Mitch Henson**

**Environmental Health Officer**

Community and Environmental Services

Community Protection

Watford Borough Council

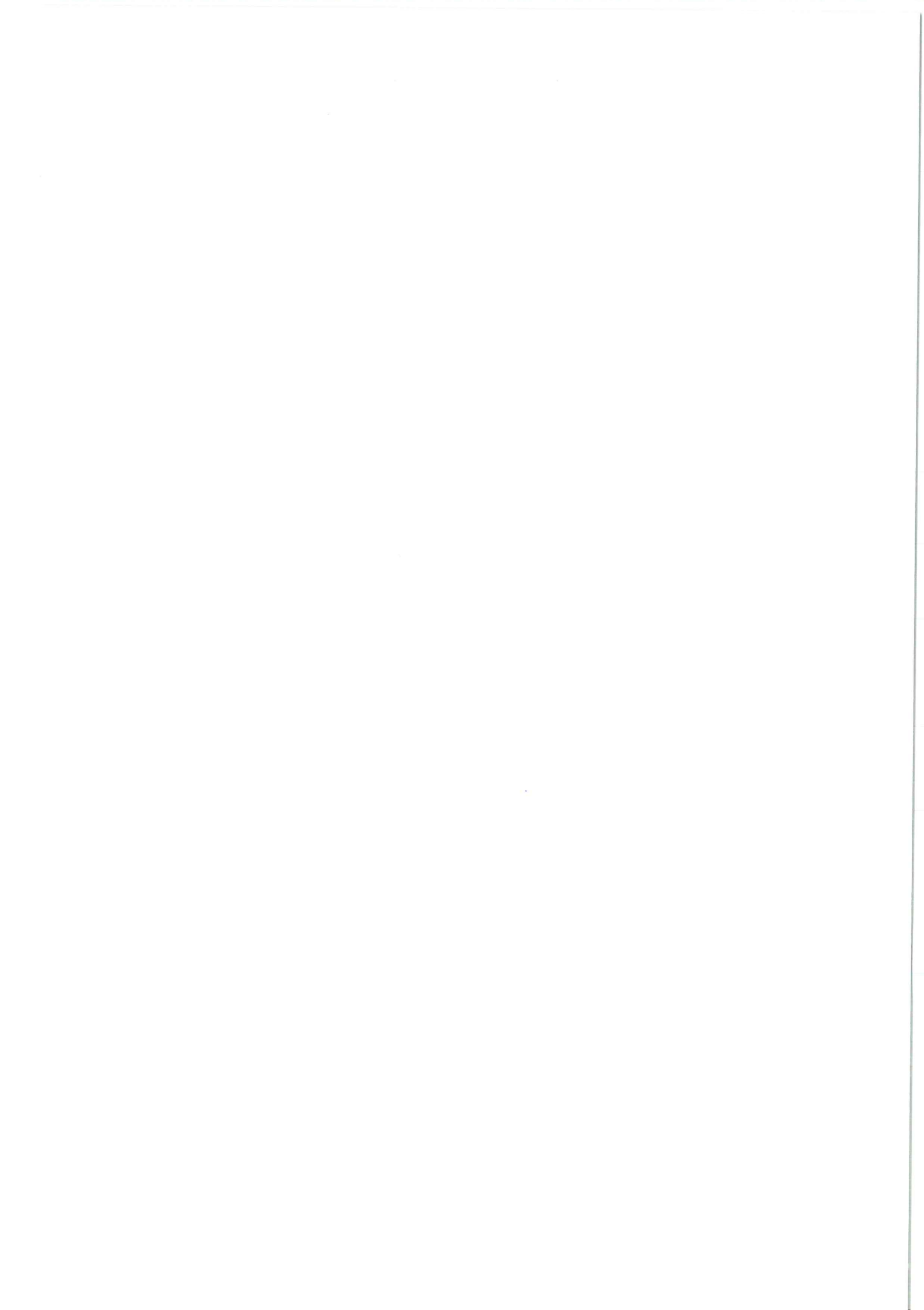
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**22/05623/GLICON - 85 Vicarage road conditions:**

1. All late night refreshment provided under this licence shall be for consumption off the premises only.
2. All orders for late night refreshment shall only be accepted if they are made remotely.
3. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance. This includes noise from shutters or gates.
4. The Premises Licence holder shall ensure that the extract unit will be turned off at 23:00 hours and shall not be turned on again until the business reopens the following day.
5. The Premises Licence holder shall ensure that all windows and doors shall be closed at 23:00 hours and remain closed until the business reopens the following day, except for the immediate access or egress of staff.
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12. Signs shall be clearly displayed at the rear of the premises reminding delivery drivers that between the hours of 23:00hrs and 05:00hrs there shall be no idling of engines nor honking of horns from vehicles waiting for remote delivery orders.

## Parminder Seyan

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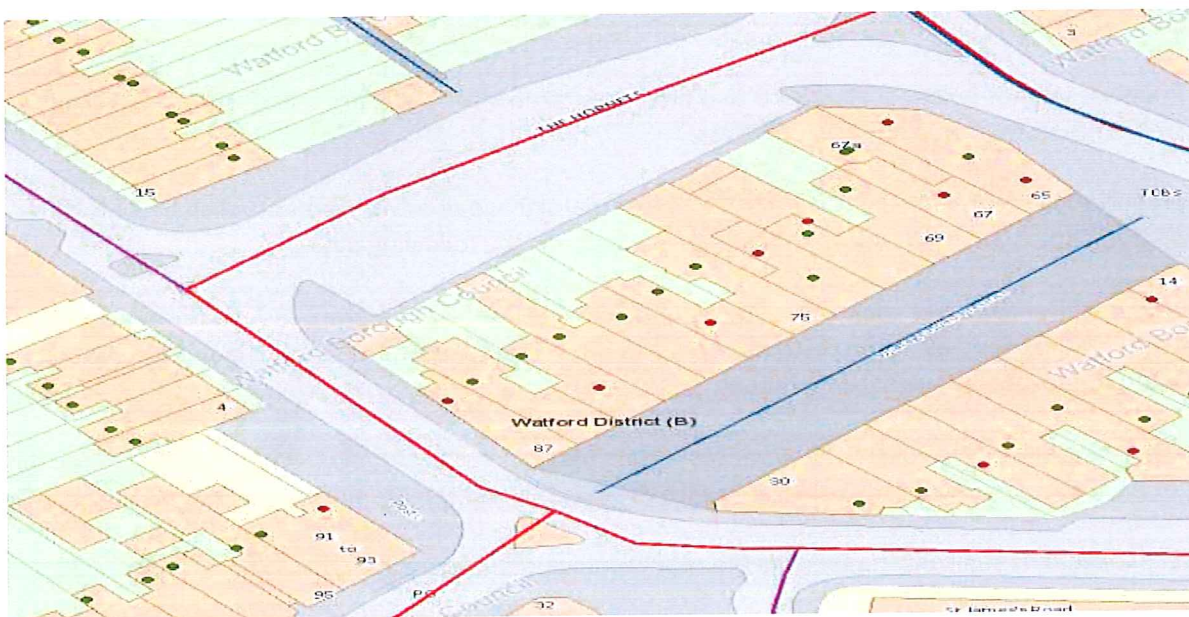
**From:** Mitch Henson  
**Sent:** 01 December 2022 16:33  
**To:** Parminder Seyan  
**Cc:** gcwahmad@hotmail.com  
**Subject:** Premises licence: new application for Grilled Cottage of 85 Vicarage Road Watford WD18 0EJ

Good Afternoon Parminder,

### **Premises licence: new application for Grilled Cottage of 85 Vicarage Road Watford WD18 0EJ**

This is my representation. After reviewing this application, there is not enough information provided to demonstrate that the prevention of public nuisance licencing objective will be achieved.

The location has a number of residential properties/receptors surrounding it as shown in the map below (Residential properties are marked by a green circle). As such, I have specific concerns around the applicants request for deliveries up until 2pm and the noise that will be created from the deliveries, which will only exist due to the licensed activities associated with late night refreshment and will give the residents at this location no respite during the night time period.



Environmental Health recommend refusal - unless the applicant can address my concerns detailed below:

- Noise associated with deliveries.
- Noise associated with the extract system.
- Exact location of where deliveries are to be collected.
- What instructions will be provided to delivery drivers, so they do not create noise nuisance upon collection of food items.

I had concerns around the extract system but feel this is a good opportunity to make the applicant aware that there is a planning condition under - **11/00147/COU**, with regards the external ducting to rear of 85 Vicarage Road Watford WD18 0EJ, that details that:

*'2. No members of the public or customers shall be permitted within the premises and no cooking of food shall take place after the following times:*

- 2300 Sunday – Thursday, and bank holidays
- 23:30 Friday and Saturday

*Reason: to safeguard the amenities and quiet enjoyment of neighbouring properties pursuant to policy SE22 of the Watford District Plan 2000'.*

\*The applicant will need to apply to planning to vary the conditions in that application with regards the extract system.

With regards the deliveries, I propose the following conditions:

1. All late night refreshment provided under this licence shall be for consumption off the premises only.
2. All orders for late night refreshment shall only be accepted if they are made remotely.
3. The Premises Licence holder shall ensure that all windows and doors shall be closed at 23:00 hours and remain closed until the business reopens the following day, except for the immediate access or egress of staff.
4. The Premises Licence holder shall ensure that no refuse will be moved into the yard or external bins between 23:00 hours and when the business reopens the following day.
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8. Signs shall be clearly displayed at the premises stating that the business is closed from 23:00hrs until the start of business again the next working day with the exception of remote delivery orders.
9. Delivery collections shall only happen via the rear entrance of the premises.
10. Signs shall be clearly displayed at the rear of the premises reminding delivery drivers that between the hours of 23:00hrs and 05:00hrs there shall be no idling of engines nor honking of horns from vehicles waiting for remote delivery orders.

Therefore, I recommend refusal until these issues have been addressed.

Kind Regards,

**Mitch Henson**  
**Environmental Health Officer**  
Community and Environmental Services  
Community Protection



Watford Borough Council

Town Hall, Watford, WD17 3EX

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